



Competition Clutch Limited Warranty

Competition Clutch currently offers a ninety (90) day limited warranty from the date of purchase against workmanship and material defects. It has been CCI's experience that a clutch failure as the result of workmanship or material defect will occur at point of installation.

When purchasing a new vehicle with an extended warranty, two products are never covered under any manufacturer's warranty: brakes and clutches. Premature failure is a direct result of driver and/or driver abuse. Past experience shows that most warranties that occur after ninety (90) days are the result of driver abuse or improper application.

Competition Clutch deals only through their chain of distribution for all warranties and returns. Please contact the dealer you purchased the product from before contacting CCI directly with proof of purchase.

All technical support and possible returns will also be conducted through the chain of distribution and will require proof of purchase prior to discussion or action. (Unless otherwise directed by CCI).

Competition Clutch will not be responsible for labor charges and/or other charges incurred as a result of possible failure of the product. Nor shall Competition Clutch be liable for damages or injury to any person due to the misuse or improper installation of its products subject to this warranty.

Competition Clutch reserves the right to inspect any and all parts returned for warranty to determine the reason for failure. All freight charges (inbound and outbound) for returned products are the responsibility of the customer.

If new parts are required by the customer before original parts are returned to CCI, the customer is responsible for purchasing the new parts. Once the old parts are returned, credit will be given to the customer via check, given the parts are covered under warranty.

There are no other expressed or implied warranties further than what is set forth in this letter. It is not to say that Competition Clutch will not take the proper steps in maintaining good customer relations.

Competition Clutch Return Policy

All returned merchandise for warranty claim is at the sole discretion of Competition Clutch. Merchandise returned for inspection or repair must be sent prepaid and insured. Returned merchandise must include a copy of the original invoice, sender's name and address, an explanation of the problem, an RGA number, and a telephone number accessible between 8:00 AM and 5:00 PM Eastern Time. The RGA number must be clearly written on the outside of the box or else the package will be refused. All product returns require a Competition Clutch Return Goods Authorization (RGA) number. To receive an RGA number you must contact CCI directly with the following information:

- Proof of purchase with date (**no return will be accepted without this document**)
- Car specifications
- Details of the problem

Special order items may not be returned for credit.